Test Accommodations for Breastfeeding Candidates

Prometric recognizes the importance of a parent's decision to breastfeed their child and will, subject to approval from your exam sponsor <u>and</u> availability of resources, accommodate requests for testing accommodations to support breastfeeding candidates.

Important note: Evaluation of requests for testing accommodations, including review of supporting medical documentation, can be a time-intensive process. Therefore, candidates seeking a testing accommodation should pay careful attention to all deadlines, both the exam sponsor's and Prometric's, and submit testing accommodation request(s) and supporting documentation as soon as possible.

Requesting an Accommodation

To request a testing accommodation, please review the process and requirements of your exam sponsor, and begin the accommodation request process as soon as possible. Prometric recommends that you initiate your request for accommodations with your exam sponsor no later than 90 days prior to the scheduled exam date, and contact Prometric no later than 60 days prior to your exam to be assigned a TA Advocate. Some requests, once granted, may involve a substantial period of time to make the necessary arrangements while also protecting the integrity of the examination.

After receiving approval from your exam sponsor for a breastfeeding accommodation please contact Prometric's Testing Accommodations Department at the toll-free number provided below, and have your eligibility ID number ready.

Prometric Testing Accommodations Telephone: (800) 967-1139, option 2

You will then be assigned a TA Advocate. If approved for a private space to express breast milk you will be directed to work with the TA Advocate to locate and schedule into a test center with a private space with an electrical outlet, which is not a restroom, for lactating purposes.

Please note: Private spaces are subject to availability, could require a candidate to travel to a non-preferred test center, and are not guaranteed at every test center location. We have taken diligent measures to survey our entire portfolio of test centers to identify locations that have a private space available; however, we do not guarantee that a candidate will have access to a private space in order to express breast milk in all Prometric test center locations. This means that a candidate who wishes to have access to a private space may be required to travel to a center that has private space available, but is not the candidate's preferred or most convenient location.

For any questions or assistance with the process please contact Prometric's Testing Accommodations Department at the toll-free number provided above, and have your eligibility ID number ready.

<u>Please Note</u>: Candidates should <u>not</u>:

 Contact a test center directly to request or inquire about accommodations for breastfeeding candidates;

or

 Arrive at a test center with the expectation that accommodations for breastfeeding candidates will be provided without first completing all procedures as outlined above ("Requesting an Accommodation") to make arrangements for such accommodations.

Requests for Reconsideration All requests for reconsideration of the denial of an accommodation request must be submitted to your exam sponsor.